

Annual Meeting

Bulletín of Reports

January 20, 2015



Members and Participating Organizations

All Hands Volunteers* American Red Cross

Arab American Family Support Center*

Assn for Neighborhood & Housing Development

Astella Development Corp*

Bay Improvement Group*

Beth Elohim S D A Church

Brooklyn Center for Independence of the Disabled

Brooklyn Community Services*

Business Outreach Center Network

CAMBA *

Catholic Charities Brooklyn & Queens *

Catholic Charities of New York *

Center for New York City Neighborhoods

Christ Temple United Baptist Church

Council Of Peoples Organization

Disaster Distress Helpline*

Edith and Carl Marks Jewish Community House of Bensonhurst*

Federal Emergency Management Agency

Foresee Community Outreach Center, Inc.

Jewish Board of Family and Children's Services*

Jewish Community Council of Greater Coney Island

Judah International

LIU MPH Program*

Metropolitan Council on Jewish Poverty* Neighborhood Housing Services * Neighbors Helping Neighbors* New York Annual Conference – United

Lutheran Social Services of New York *

Methodist Church*

New York Cares *

New York Disaster Interfaith Services *

NIA Community Services Network

OHEL Project Hope

Operation Hope *

PACC - Pratt Area Community Council

Presbyterian Disaster Assistance

Reaching-Out Community Services *

Rebuilding Together NYC

Red Hook Civic Association

Red Hook Volunteers

Resurrection Brooklyn Relief *

Sarapis *

Save the Children *

Shorefront Y *

The Coney Island Community Council , NYC

We Care New York

World Cares Center *

Yadestiny Treasure Chest *

* Indicates member organization



Message from the Chair

Dear Friends,

Serving as the Chair of the BLTRG has been my privilege as the organization has grown stronger and more effective in its work on behalf of Sandy impacted residents. Your board has taken seriously their responsibility as leaders in whom you have placed your trust. For most of the year we have held meetings of the board twice a month in a concerted effort to establish positive momentum toward accomplishing our purpose. In between those meetings we maintained almost constant contact via email.

The board strove to provide relevant presenters for our monthly LTRG assemblies, we attended training sessions, presented at hearings, and we participated in meetings of the NYC VOAD. Board members have also been active participants in committees of the LTRG. I am particularly proud to point to the phone bank initiative undertaken last fall. The results clearly indicate we have a good deal of work ahead of us.

When I agreed to serve as Chair for the Brooklyn Long-Term Recovery Group last January I confessed that I was not convinced this organization had much of a future. I wondered whether members were committed to the mission of the LTRG, whether the diversity of our neighborhoods and the geographic spread of Sandy's impact were too great, whether larger efforts such as the NYC Sandy Unmet Needs Roundtable and the NYS Disaster Case Management Program made our work unnecessary. In spite of my reservations the newly elected board of directors made their choice and I am glad they did.

The heart of the BLTRG, however, is its committees. There I have watched us make great strides. If I were to list the greatest accomplishments of the LTRG in 2014 I would have to include the rebuild forum developed by the combined Construction, Volunteer and Donations Committee working closely with the Disaster Case Management Committee. For me this might be the most important development of the year.

The BLTRG has become an integral part of recovery for Brooklyn residents. In this new year I hope to see our organization grow in effectiveness as we draw on our collective resources to assist our neighbors. We will continue to develop processes and policies that will enable us to deliver much needed aide to those who would otherwise fall through the cracks. We will give special attention to those overlooked by government and other public assistance. We will work together to make stronger, more resilient communities in Brooklyn.

Thank you for allowing me to be a part of this vital effort. May God bless you all and bring success to our work.

The Rev. Craig A. Miller, Chair





Annual Meeting of Members

Agenda

- 1. Call to Order
- 2. Greeting from Chair
- 3. Committee Reports
 - a. Disaster Case Management
 - b. Construction Volunteers Donations
 - c. Mental Health and Spiritual Care
 - d. Policy and Advocacy
- 4. Amendments to bylaws
- 5. Election
 - a. Nominations
 - b. Ballot
- 6. Announcements



Board of Directors

The Brooklyn Long-Term Recovery Group began in 2012, shortly after Sandy swept through New York, in order to bring together organizations working to help residents of Brooklyn in need after the storm. With assistance from FEMA we began meetings in which we shared information and resources as we all struggled with the rapidly changing disaster response environment. Thanks to connections made in those meetings we assisted many who desperately needed our help to better survive the storm's aftermath.

Organized around the four Cs -Communication, Cooperation, Coordination and Collaboration - the Brooklyn Long-Term Recovery Group formally organized in September 2013 with the adoption of bylaws and election of a board of directors, acknowledging that the work we had undertaken is vital to the recovery efforts in our borough.

The Brooklyn LTRG strives to fulfill its purpose by bringing together the diverse organizations that provide aide to Sandy impacted individuals, families and communities in a forum in which each organization's efforts can have greater impact. To do this the LTRG established committees in which member organizations and other groups providing similar services share their knowledge and resources to the benefit of those we serve.

Disaster Case Management provides the foundation for the work of the LTRG. The DCM committee has worked closely with the New York State Disaster Case Management Program and included other providers so that clients can have access to the same resources no matter who provides DCM services: all providers can receive the same training and knowledge. Building on this foundation, the LTRG acknowledges that DCM is the best way for clients to get the most effective assistance.

Two avenues of assistance for clients are the New York City Sandy *Unmet Needs Roundtable* and the Rebuild Forum of the *Construction, Volunteers and Donations* Committee. Disaster Case Managers may present cases to either body where providers offer aide according to their abilities. Convened by New York Disaster Interfaith Services, the UNR brings funders willing to pay for services not covered by other forms of assistance. The Rebuild Forum developed in the last twelve months; it allows cases to be presented so that voluntary organizations offering repair and rebuild services can choose clients in a coordinated environment.

In 2014 the LTRG reestablished the *Mental Health and Spiritual Care* committee. Members of this committee, in various ways, provide care to clients experiencing spiritual, emotional or mental difficulties resulting from the storm. Committee meetings are opportunities for members to share what they see occurring in their areas as well as note gaps in coverage and discuss ways to address unmet emotional and spiritual needs.

Another exciting development in this past year has been the developing collaboration between the New York City LTRGs for Policy and Advocacy. Our *Policy and Advocacy* Committee has begun meeting with representatives from Staten Island, Queens and Manhattan to bring recommendations to our various government agencies responsible for disaster response, and to respond to policy statements. As we



continue these efforts we expect to keep government focus on the needs of those we serve, especially as Sandy fades from memory and new crises emerge.

A major part of the board's work was organizing the agenda and speakers for monthly General Assemblies of the BLTRG. In 2014 we covered a diverse range of topics; Build it Back, LISC, National Flood Insurance Program, emotional health and self care, FEMA recoupment, and small businesses.

In October, we organized a Sustainable Recovery Workshop led by Cathy Earl and Greg Forrester of UMCOR and we participated with other borough LTRG leaders in planning and leading a city-wide anniversary event on October 28. The board issued two press releases prior to the second anniversary. The first focused on Disaster Case Management as the best way to access assistance, and the second highlighted the work of our voluntary construction partners.

Perhaps our shining achievement for 2014 was the phone survey conducted in November. The survey mostly covered Canarsie and revealed significant unmet need in that neighborhood. We believe these results are

evidence of a wider need in Brooklyn that we need to address through outreach and advocacy. The board of directors of the BLTRG began the year meeting monthly but soon discerned the need to meet more frequently. Beginning in June the board met twice each month in a concerted effort to develop a robust vision that would strengthen our organization and increase our impact. Out of this effort the board determined seven strategic goals:

- to recruit and involve more organizations in the LTRG;
- 2) to strengthen our committee structure;
- to assist communities in developing resiliency and prepare for disasters;
- to improve communications with government and civic agencies and organizations;
- 5) to grow relationships with local media sources;
- to explore grants and funding for the LTRG; and
- 7) to grow and develop our board.

The board is considering ways to accomplish these goals, including establishing a Steering Committee made up of the chairs of each of the LTRG committees, three board members and community representatives. The Steering Committee could become the forum



for most operations of the LTRG while the board continues to focus on strategic direction.



Rev. Craig A. Miller (Chair) came to the BLTRG as the Disaster Response Coordinator of the Metropolitan New York Synod – ELCA, a position assigned to him by Bishop Robert Rimbo after Sandy. He serves as Pastor at Our Saviour's Evangelical Lutheran Church located in Bay Ridge. Craig also serves as secretary of the board of directors of Lutheran Augustana Center, an affiliate of Lutheran Health Care, and on the Metropolitan New York Synod council. Craig has a BS in Forestry from SUNY College of Environmental Science and Forestry and an MDiv from the Lutheran Theological Seminary at Philadelphia.

Eric Williams (Vice Chair) has served as the vice chair of the Brooklyn Long Term Recovery Group executive board for the last year and currently manages a campaign with workplace and family issue organizations. Eric previously oversaw two programs with the Association for Neighborhood and Housing Development and the New York Mortgage Coalition, providing technical assistance and coordination to over 20 groups around New York City involved in community recovery and resiliency work following Hurricane Sandy (A paper on community resiliency can be found here:

http://www.anhd.org/?page_id=23). Eric also managed the Immigrant Outreach Initiative with the NYC Mayor's Office to deploy 50 outreach staff to survey and assist immigrant communities immediately following Hurricane Sandy. He spent five years directing projects with a national field management firm working with over 15 different non-profit, business, and political clients on community engagement, legislative, and policy initiatives, as well as serving as Deputy State Field Director for the successful Marriage Equality campaign in New York with the Human Rights Campaign in 2011. Eric has also authored a series of manuals on leadership development and volunteer training.

Elizabeth Malone (Vice Chair) is the NHS Program Director for Resiliency and Insurance Services. This program provides information and access on insurance issues, including the National Flood Insurance Program, to residents and housing organizations. Ms. Malone has been involved with community-based organizations on insurance and housing recovery issues since 2000 when she joined NHSNYC as the Insurance Services Program Director. In this position she worked closely with numerous organizations at the local, state and national level on the development of insurance-related policy and programs.

NHS of East Flatbush provides services to low-moderate income residents and neighborhoods through interlinked programs in three core areas: neighborhood stabilization and homeownership preservation, financial coaching support, and resident leadership and community building.

Jill Cornell (Secretary) manages communications and the Facebook and Twitter feeds for the BLTRG. Other Sandy recovery work includes Partnerships Coordinator for Walk A Mile in our Shoes and for Theater of War's "Book of Job" in NYC and Long Island as well as OS Bay Ridge Kitchen, Occupy Sandy and various donation logistics projects. She has held positions in the fields of legal services and healthcare, and served on the board of directors for a non-profit theater company.

Will Fairhurst (Treasurer) began working with CAMBA's Superstorm Sandy Homeowner Assistance Program within the Foreclosure Prevention Unit in 2013. This program provides individual Housing Counseling and recovery resources to Sandy affected homeowners in Kings County. It also aims to help facilitate the collaboration of community organizations and network partners to coordinate outreach and services. Before joining CAMBA, Will was involved in community organizing and education with the



Florida Department of Environmental Protection. He helped to develop and teach a middle school curriculum related to coastal resiliency and protection to schools throughout the Gulf of Mexico region. CAMBA's Foreclosure Prevention Program started in 2008 and provides legal advice, advocacy and litigation services to homeowners with subprime mortgages and those who have been the victim of predatory lending practices.

Richard Vernon has been involved with the Sandy recovery effort since the immediate aftermath of the storm, and active in the Brooklyn LTRG since January 2013. Initially working for Resurrection Brooklyn Relief, Richard has been on the board of the LTRG and employed as the United Methodist Church's Disaster Recovery Specialist for Brooklyn since January 2014. As a DRS he sits as a donor on the NYC Sandy Unmet Needs Roundtable and is involved in several inter-agency collaborations. As a board member of the BLTRG he is honored to have been part of getting the CVD up and running and as chair of our Policy & Advocacy committee is currently focused on inter-borough partnerships with the other LTRGs in Queens and Staten Island as part of the the NYC Long Term Recovery Coalition addressing our shared concerns over the pace and equity of post-disaster rebuild.

Susan Fox, *LMSW, is the Executive Director of the Shorefront YM-YWHA of Brighton-Manhattan Beach, responsible for the full operation of this bustling Jewish Community Center, Settlement House and social service agency located in the heart of the largest Russian Jewish community in the United States. As a Russian-speaking, American-born social worker, Sue has specialized in the resettlement, integration and adaptation of refugees and immigrants, especially those from Russia, Ukraine and other Eastern European countries. At this time Sue serves on the board of the Jewish Community Center Association of North America and has recently ended her term as President of the Metropolitan Centers Executive Association, the organization of the Executive Directors of all the NY-Metro area Jewish Community Centers. Sue has served as co-chair of the Governor Cuomo's NY Rising Community Reconstruction Zone post-Hurricane Sandy planning committee for the neighborhoods of Sea Gate, Coney Island, Brighton Beach and Manhattan Beach, one of the two NYC committees that won the Governor's "Rising to the Top" competition, bringing an additional \$3 million to the implementation of the Southern Brooklyn peninsula's projects identified in our plan. Sue has served on the board of the Brooklyn Long Term Recovery Group since January 2014. Sue has a BA in Russian Language and Literature from Cornell University and a Masters in Social Work from the University of Wisconsin-Milwaukee.*

Peter Cavadini, MNA, is the Director of the Volunteer Group Housing Program at NYDIS. He began working on the Hurricane Sandy relief effort in December of 2012 as a volunteer with the American Red Cross. Sandy is Peter's fifth disaster response, having first worked on tornadoes, floods, and hurricanes in the American South. Peter holds undergraduate degrees in Anthropology and Philosophy, and a Master's Degree in Nonprofit Administration from the University of Notre Dame.

Lisa Jones was appointed by the board to fill the seat vacated by the Rev. Dr. Cheryl Anthony until the next election. Her biographical information can be found with the nominees for board.



COMMITTEE REPORTS

Disaster Case Management

Co-chairs, Nyasha Griffith & Dana Nelson

The Disaster Case Management Committee has been active with the Brooklyn Long Term Recovery Group since its inception in January 2013. In July of 2013 Dana Nelson and Nyasha Griffith were appointed as Co-Chairs of the

committee. With the assistance of its participating agencies, the DCM Subcommittee was able to draft a formal agreement detailing the Policy and Procedures of how the Committee will operate going forward. The DCM Subcommittee meets consistently bi-weekly to

discuss resource sharing, case presentations, and DCM informational updates.

One of the core missions of our Committee is to provide direct client assistance in conjunction with the Construction, Volunteers, and Donations (CVD) Committee. In the Summer of 2014 the DCM Subcommittee drafted a DCM guideline that has been a model to other LTRG's in the city of the coordination between DCM and Rebuild organizations. To date there are 23 cases that were sent through the DCM to the Construction committee for rebuild. Of those cases, six (6) of the homes were completely repaired, four (4) cases are actively being repaired, seven (7) are approved to be repaired in the upcoming months, and the reaming cases withdrew as the DCM were able to find other resources for the repairs.

In 2015, the DCM Subcommittee hopes to continue to actively engage agencies that are conducting DCM work throughout Brooklyn; provide our participating agencies with the information and support they need to work with the survivors of Sandy; work closely with the organizations of the BLTRG on capacity building; and to provide information to the BLTRG and City Officials regarding the client's needs throughout the Borough.

Participants in the committee are Catholic Charities Brooklyn & Queens, Arab-American Family Support Center, Lutheran Social Services



of New York, CAMBA, New York Annual Conference/ United Methodist Committee on Relief, Catholic Charities Archdiocese of NY, NYDIS, Red Cross, FEMA, JBFCS, Metropolitan Council on Jewish Poverty, and Shorefront Y

New York Unmet Needs Roundtable

The Brooklyn Long-Term Recovery Group recognizes the immense contribution to Sandy survivors by NYDIS in its direction of the NYC Sandy Unmet Needs Roundtable (NYC UNR). In addition to contributions from DCM and voluntary rebuild groups for unmet need, NYDIS provides emergency assistance for heat and construction materials as well as hearing cases of unmet need at the UNR. Brooklyn DCMs lead the city in cases that are brought to the NYC UNR with 792 Brooklyn households served as of December 31, 2014. Statistics from the UNR are included at the end of this report. For more information see www.NYDIS.org.

Two of our BLTRG board members serve on the UNR.



Construction, Volunteers & Donations

Co-chairs, Brian Steadman & Chris Antczak

The first meeting of the committee on Construction, Volunteers, and Donations (CVD) took place on May 8th, 2014. Since this final iteration, this forum has brought together voluntary rebuild groups, volunteer facilitators, disaster case managers, and others to match the unmet repair needs of Sandy-affected homeowners with voluntary rebuild groups. The success of these groups collaborating has been exceptional.

As the CVD continued through the summer and into the fall, community partners were brought to the table to see what the model we created looked like and what sort of results it produced. The setup for the CVD is similar to other roundtable initiatives – representatives sit and listen to disaster case managers from various agencies present their client's information, and the rebuild groups that are present discuss who among them can handle the scope of work.

Rebuild groups from outside of Brooklyn began attending, hoping to take cases on in

addition to the work they were doing in their respective boroughs. Habitat for Humanity, UMCOR, Resurrection Brooklyn, All Hands Volunteers and Tunnels to Towers have all accepted and completed cases



presented, while many are still actively being worked on or being evaluated for the next rebuild group to take.

The goals of the Construction, Volunteer and Donations subcommittee are to emulate

and build on the success it achieved last year. With more voluntary rebuild groups in Brooklyn than any other borough, the needs of the population will continue to be addressed by those present at the CVD roundtable and those still making their way to it. New partners mean new resources, which will get more Brooklynites back into their homes

In 2014 CVD organizations (Resurrection Brooklyn Relief, New York Annual Conference – UMC, Steven Siller Tunnels to Towers and Habitat for Humanity NYC) assisted 68 households in Brooklyn. These organizations spent over \$430,000 on supplies and contractors, and their 1,720 plus volunteers gave more than 22,600 volunteer hours gutting and repairing homes.

CVD Project Completion Timeline:





Mental Health and Spiritual Care

Chair, Craig Miller

The Mental Health and Spiritual Care Committee began meeting in May. As we got to know each other we began to plot an agenda



for our committee that focused on resource sharing, networking and outreach.

One of our first actions as a committee was a presentation at the July assembly of the LTRG on emotional health and self-care. Members of the committee, assisted by others, described signs of emotional distress and offered tools and resources to cope and to heal.

The committee compiled a Mental Health Resource sheet using a Google survey form to collect information from organizations. Through this survey we also brought new partners into the committee. We opened a space for social workers and spiritual care folks to identify trends and needs in the community and to support one another in addressing those needs.

Our goals for 2015 include growing our capacity by inviting more organizations to join the committee. We seek to involve more faithbased organizations to address spiritual needs alongside the mental and emotional health concerns. We expect to keep the resource sheet up-to-date through regular review.

Participants in the committee are Mental Health Association NYC, Visiting Nurse Services of New York, COAC, Urban Justice Center, NYCRC/Our Space, Lutheran Family Health Centers, Coney Island Connections, NYC Department of Health-NYC CARES, JBFCS, United Methodist Committee on Relief, and Metropolitan Council on Jewish Poverty.

Policy & Advocacy

Chair, Richard Vernon

The Policy & Advocacy Committee of the Brooklyn LTRG exists to make sure that no Brooklyn population or neighborhood is underserved or left behind by the recovery

effort. We work on several levels, from the hyper-local, to the mega-agency, from needs assessment to pushing for legislative change. For instance, in the past year FEMA has recognized our LTRG as trustworthy enough to competently handle privileged information, such as the contact details for everyone in Brooklyn who applied for a FEMA grant. With that information we have already begun a telephone canvassing to expose, affected neighborhood by affected neighborhood, storm-related unmet needs. Leveraging our federal connections to acquire a dedicated volunteer team, and benefiting hugely from the generosity (including office space, software costs, loaned hardware, Will Fairhurst's hours) of BLTRG member organisation CAMBA, we made thousands of calls and generated a vast amount of useful data which is now being analysed and used to inform our goals and positions. We are excited to begin our next round of canvassing, and more excited that the fruits of that work will be getting Sandyaffected Brooklynites back home, or enabling them to safely keep their homes.

Our current focus is on inter-borough partnership with the other agencies engaged in the Sandy recovery effort in New York City, primarily our sister LTRGs in Queens and Staten Island, as part of the the NYC Long Term Recovery Coalition. The Coalition exists to address our shared concerns over key issues such as the pace and equity of post-disaster rebuild. We are always keen to involve fresh participants at the borough and city level, the better to bring a breadth of expertise and depth of experience to our mission.



Background:

One of the functions of FEMA Long Term Recovery Groups (LTRG) can be to provide community needs assessments following a disaster. Because their membership is comprised of local non-profits and community stakeholders possessing unique levels of integration into affected areas, LTRG's are ideal candidates for such work. To assist in identifying affected residents, FEMA may release its applicant information to LTRG's pursuant to the "routine use" provision of the Privacy Act of 1974. FEMA approved the Brooklyn LTRG's routine request in the summer of 2014. From October 21, 2014 to November 10, 2014, the Brooklyn LTRG and a team of 5 FEMA CORPS volunteers conducted phone banking outreach to homeowner FEMA applicants in Canarsie, Brooklyn.

Calling Campaign:

The Brooklyn LTRG chose to conduct its assessment via a phone banking campaign using the auto dialing program, Callfire. This program allowed us to easily track call results, collect polling information, and leave prerecorded voicemail messages informing homeowners of available recovery resources.

Each homeowner was asked to participate in a 5 question survey:

- 1. Do you have flood insurance?
- 2. Do you have a disaster case manager?
- 3. Have you done any mold treatment? If so, has the mold returned?
- 4. Are you having any trouble making your mortgage payments or do you anticipate any trouble in the future?
- 5. Are you registered for Build it Back?

All homeowners were provided information about the flood insurance website, Floodhelpny.org. Homeowners with unmet needs were given the numbers for Disaster Case Management and the Attorney General's Homeowner Protection Program Hotline. For calls that went to voicemail, Callfire left a prerecorded message providing both numbers.



Campaign Results:

- There were 4,872 homeowners in Canarsie who applied for FEMA assistance after Sandy.
- 1,508 Live Contact Calls
- 366 Voicemails Left (Does not count Smart Drop calls of less than 1:22 in duration, which was the length of the recording)
- 1,874 Total Homeowner Contacts
- 380 Homeowner Surveys (16 had DCM's)
- 260 indicated unmet needs (11 had DCM's)
- 120 had no unmet needs (5 had DCM's)
- 127 have flood insurance
- 253 did not indicate having flood insurance
- 23 with unmet needs did mold treatment, but mold has returned
- 70 with unmet needs never did mold treatment
- 120 indicated that they are enrolled in Build it Back (118 still have unmet needs)
- 88 people indicated mortgage distress (3 have DCM's)















Nominations

The Board of Directors proposes the following nominees for election to the Board for terms ending in 2017.

1. Lisa Jones is a seasoned community advocate, trainer and organizer with over twenty years of experience working with nonprofit organizations that address social, economic and health issues. Jones has worked in urban communities to mobilize around ending gun violence; educating youth around HIV/AIDS; overseeing youth development and mentoring programs; and most recently disaster relief and recovery efforts. As the Executive Director of Astella Development Corporation and the Director of the Hurricane Sandy Relief and Recovery Program at Brooklyn Community Services, Jones has led the program teams and volunteers to conduct outreach in Coney Island to identify people who were in need of assistance after the super storm. Jones is a tireless leader who effectively engages her staff, Community residents, Faith-based leaders, Community activists, and state and federal leaders in providing a comprehensive approach to emergency preparedness and disaster case management. Through her efforts, BCS has now supported over 5,300 residents in Coney Island. In addition to working at BCS, Jones conducts trainings and leadership development and is also a highly respected metal sculptor who has been featured in many one-woman and group art shows in the Mid-Atlantic region.

The following nominees are contingent upon adoption of amendments to the bylaws.

- 2. **Dana Nelson** is the Supervisor for the Brooklyn Division of the Disaster Case Management Program of Catholic Charities Brooklyn & Queens (CCBQ). She was originally hired by CCBQ in November 2012, directly after the Storm, as a supervisor of the case managers in the NYC Restoration Centers. She has worked closely with those affected by the storm for the last two years and understands how much work with in recovery still remains. For the last year, she has also had the pleasure of being the Co-Chair of the DCM Subcommittee of the Brooklyn Long Term Recovery Group. The DCM Subcommittee in conjunction with the Construction Volunteer and Donations Committee has made great strides in assisting clients with the repair and reconstruction of their homes and she looks forward to continuing this work with the BLTRG.
- 3. **Gillian Prince** is the Sandy Recovery rebuild coordinator for the New York Annual Conference of the United Methodist Church's (NYAC) in Brooklyn. For over two years she has been recruiting, coordinating, and overseeing volunteer teams from around the country to work on rebuild projects in our borough. Largely because of Gillian's faith-based dedication and thoroughness NYAC is a well-known and highly valued agency in Brooklyn. She is a key member of the CVD, routinely troubleshoots rebuild cases in DCM meetings, and works closely with clients, case managers, and partner rebuild organizations. Thanks to her deep background in the banking world, she has a head for figures and an eye on the big picture.



NYC Sandy Unmet Needs Roundtable¹

Monthly Statistics & Assistance Report - as of 12.31.14 v1

Overall Assistance-to-Date

- Households Assisted Total 23,936 (22,916)
- Households Assisted (TSA and UNR Hearings) 1,803 (1,733)
- Households with Assistance Pending 21 (17)
- Households Assisted without FEMA Number 142 (123)
- Household Members Served (TSA and UNR Hearings)..... 4,769 (4,519)
- Household Members Served (UNR Hearings)...... 2,439 (2,189)
- Households Served by Borough (Notes pre-disaster address)
 - o Brooklyn...... 792 (762)

Current Case Status Summary - UNR Portal (As of 12/9/14):

• Submitted 20 ((35)
Hearing Denied 16 ((16)
Revisions Requested	2 (270)
Hearing Approved 15 ((21)
• Funding Denied 19 ((18)
Conditionally Approved	(54)
Funding Approved 743	(702)
• Created 479	(505)
• Withdrawn 179	(143)

Overall Assistance-to-Date by Type:

- Home Repairs Completed (Overlapping UNR & TSA) 1,426 (1,372)
- Home Repairs Completed (UNR) 476 (422)
 - o Appliances...... 228 (218)

 - Contractors (UNR)...... 133 (108)

 - Furniture (with Mattress Program)...... 1,257 (1,235)
- Vehicles (Disable Drive Replaced)......6 (6)



NYC Sandy Unmet Needs Roundtable²

Monthly Statistics & Assistance Report - as of 12.31.14 v1

Total Assistance-to-Date by Category:

- Total Assistance by Category
 - Emergency Assistance Cases Approved 200 (193)
 - Sustainable Recovery Cases Approved 1,645 (1,582)
 - o Loan...... 0 (0)
 - NYLAG Referrals 179 (169)
- Hearing Denied 16 (16)
- Funding Denied 19 (19)

Assistance by Program to Date

•	Grand ⁻	Total \$8,413,609.32 (\$7,787,670.56)
	0	Emergency Assistance
	0	Sustainable Recovery Total \$6,994,210.55 (\$6,388,937.08)
		 Sustainable Recovery \$2,953,734.54 (\$2,797,578.49)
		 Home Depot Portal-Appliances \$197,496.39 (\$179,881.66)
		 Home Depot Portal-Building Supplies \$40,936.32 (\$35,781.42)
		 Home Depot Portal-Contracting Services \$2,082,438.71 (\$1,735,968.56)
		 Home Depot Portal-Furniture \$801,871.75 (\$721,994.11)
		 TSA Mattress Program
	0	Hotel Extension Program

Assistance by Borough to Date (Notes Pre-disaster address)

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•	Grand ⁻	Total	••••••	 \$8,413,604.68 (\$7,787,670	.92)
	0	Brookly	'n	 \$2,794,291.50 (\$2,518,131	.09)

Households Assisted by Borough – Inception to Date (Notes Pre-disaster address)

- - o Brooklyn...... 792 (762)

Household Members Assisted by Borough – Inception to Date

NYLAG Referrals

•	• Grand Total	179 (169)
	o Brooklyn	88 (84)

o Brooklyn 88 (84)

² From <u>http://www.nydis.org/nydis/nydis recovery/downloads/NYC Sandy Unmet Needs Roundtable Usage Report 20141231.pdf</u>?